



UPDATE ON OPERATIONS IN REGARD TO COVID-19 (CORONAVIRUS)

First and foremost, our hearts go out to all who have been affected by the COVID-19 outbreak. We have been closely monitoring the situation in our community, as well as internationally, and want to reassure you that we are prioritizing the health and safety of our guests, staff, and community.

At this time, we are continuing hotel operations. We have been altering procedures and implementing new protocols as information emerges and want to let you know that we will continue to do so for the foreseeable future.

Cleanliness of our hotel is a constant priority and we have always strictly followed guidelines set forth to make certain guest rooms and shared spaces are sanitized appropriately. We take great pride in the efforts our team members utilize to ensure the cleanliness and hygiene of our hotel on a daily basis, but we have further increased those efforts in response to this current situation. Following guidelines set forth by global health agencies, including WHO and the CDC, we are adhering to procedures regarding disinfection, which includes using disinfectants recommended by the EPA. We are paying extra attention to any and all surfaces and items that our guests may come in contact with. We are diligently using increased sanitizing measures in all public and shared areas. Also, our team members are aware that they should not be on the premises if exhibiting any symptoms.

We have altered daily housekeeping procedures, as well as the way breakfast is served. Daily housekeeping and breakfast are now delivered upon request in order to keep person-to-person contact at a minimum. We truly feel that our guests and team members are paying close attention to social distancing recommendations and doing their due diligence in this trying time. With no elevators, shared hallways, shared entryways, etc., this becomes easier to achieve.

Regarding our cancellation policy, we are obviously being quite flexible regarding current and upcoming reservations, as we understand the importance of this situation. Please call us with any questions regarding reservations.

As this situation develops, we will continue to prioritize the health and safety of our guests, staff, and community. Please do not hesitate to reach out if you have any questions or concerns. As always, it is our privilege to continue to serve you and support your travel experiences.

Sincerely,

The staff at View Crest